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FACT SHEET

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Gentera is the entrepreneurial group leader of financial inclusion in the underserved segment.

It has been working for 28 years to bring opportunities that promote the development of people and their communities.

Through its companies offers financial services –loans, savings, insurance, payment channels and remittances– adequate and accessible for people in the underserved segment, accompanied by financial education programs and client protection.

	Cientes	3,416,201
	Portfolio (million)	Ps. 35,725
	Net income (million)	Ps. 708
	Non-performing loans	2.73%
	ROE	15.9%
	ROA	5.8%
	Employees	22,062
	Branches	739
	Banking Branches	231
	Coverage	Mexico, Peru and Guatemala





GENTERA®

Companies



Financial institution with 28 years of experience that offers loans, insurance, savings, payment channels and remittances for entrepreneurs in Mexico.

Clients: 2,485,029
Portfolio: Ps. 23,127 million
Non-performing loans: 2.59%



Institution that offers loans and insurance for entrepreneur women in Guatemala.

Clients: 101,479
Portfolio: Ps. 670 million
Non-performing loans: 3.66



Financial entity that offers loans, insurance and savings for entrepreneurs in Peru.

Clients: 610,167
Portfolio: Ps. 11,928 million
Non-performing loans: 2.94%



Banking correspondent administrator that provides access to financial transactions, payment of services and purchase of airtime, reaching places where banking infrastructure is limited or non-existent.

Active brokers: 3,277
Operations: 3.9 million
Financial operations: 1.5 million



Insurance agent specialized in serving the needs of the underserved segment. It is the result of a strategic alliance between Gentera and INTERprotección.

Active life insurance policies: 5.3 million
Claims: 26,316



Payer of family remittances that provides service in a convenient, reliable and safe way.

Amount paid in Mexican pesos: Ps. 6,602 million



It inspires and encourages social vocation through the culture of volunteering, donation and support in contingencies.

Beneficiaries: 50,000 people



Innovation laboratory that creates in collaboration with the entrepreneurial ecosystem solutions for financial inclusion.

Initiatives: 18 initiatives of financial inclusion through innovation.