











FACT SHEET 3Q23

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GENTERA boost client's dreams by resolving its financial necessities with human sense. It has been working for 3 decades to bring opportunities that promote the development of entrepreneurs and their communities.

Through its companies offers financial services –**loans, savings, insurance and means of payment**– adequate and accessible for people, accompanied by financial education programs and client protection.

	Clients	+ 4.79 million
	Portfolio (million)	Ps.60,569
	Non-performing loans	3.29%
	Net income (million)	Ps. 1,350
	ROAE	20.5%
	ROAA	6.7%
	Branches	548
	Banking Branches	142
	Employees	24,632
	Coverage	Mexico and Peru

Companies



Financial institution with 3 decades of experience that offers loans, insurance, savings, means of payment and remittances for entrepreneurs in Mexico.

Clients: 2,796,676
Portfolio: Ps. 38,154 million
Non-performing loans: 2.65%



Financial institution that offers credit, insurance and savings in Peru.

Clients: 869,925
Portfolio: Ps. 18,288 million
Non-performing loans: 4.96%



Insurance agent specialized in serving the needs of popular segments. It is the result of a strategic alliance between Gentera and INTERprotección.

Active life insurance policies: +10.4 million
Claims at 3Q23: 99,317



Banking correspondent administrator that provides access to financial transactions, payment of services and purchase of airtime, reaching places where banking infrastructure is limited or non-existent.

Affiliates: 6,505
Operations: 6,015,889 million
Financial operations: 55.1%



Mexican company with over 14 years of experience providing personal loans to entrepreneurs who issue credits to final users.

Clients: + 68,000 / **Final users:** + 781,000
Portfolio: Ps. 4,127 million / **NPLs:** 1.78%



Foundation that inspires and encourages the social vocation of Gentera and its companies.

Beneficiaries: More than 147,647 people benefited through volunteer activities in 3Q23; +8,800 employees donate to Fundación Compartamos.